

Quality Policy

APC Technology Group is a distributor of specialist electronic components. We know our success and our good reputation depend upon customer satisfaction.

Our Quality Policy is based upon the following principles:

Principles

We are committed to providing products and services which fully meet the established requirements of our customers and meet all applicable legal, statutory and regulatory requirements.

We are committed to continually improve the way we work to ensure we meet:

- The objectives of our business.
- The requirements of our customers.
- The expectations of our suppliers.

All KPI's and performance statistics are monitored and reviewed by members of the management team to ensure:

- They remain relevant to the needs of the business.
- That appropriate targets are set and are being met.
- That opportunities for improvement are taken.

We are committed to achieving quality objectives which are consistent with the overall aims of our business and which demonstrate and enhance our ability to meet the requirements of our customers, our suppliers and our stakeholders.

We strive to continually improve every aspect of our business guided by the principles of integrity, efficiency and respect.

The management team endorses this policy statement and is fully committed to its implementation, and to review this policy statement and update when necessary.